### FOUR CRITICAL ACTIONS FOR VET & HIGHER EDUCATION PROVIDERS

# Responding to Incidents, Disclosures and Suspicions of Child Abuse

# PROTECT STATE







#### YOU MUST TAKE ACTION

As an Organisation/Institution/University staff member, you play a critical role in protecting children\* in your care.

- You must act, by following the four critical actions, as soon as you witness an incident, receive a disclosure or form a reasonable belief that a child has, or is at risk of being abused.
- You must act if you form a suspicion/reasonable belief. even if you are unsure and have not directly observed child abuse (e.g. if the victim or another person tells you about the abuse).
- You must use the relevant templates to keep clear and comprehensive notes.

Refer to the SWTAFE Child SAFE Procedures via Echo

\*A child or young person is defined as a person under the age of 18 years

### **RESPONDING TO** AN EMERGENCY

If there is no risk of immediate harm go to Action 2.

If a child is at immediate risk of harm you must ensure their safety by:

- separating alleged victims and others involved
- administering first aid
- calling 000 for urgent medical and/or police assistance to respond to immediate health or safety concerns
- identifying a contact person in your organisation for future liaison with Police.

Where necessary you may also need to maintain the integrity of the potential crime scene and preserve evidence.

# **REPORTING TO AUTHORITIES**

As soon as immediate health and safety concerns are addressed you **must** report all incidents, suspicions and disclosures of child abuse as soon as possible. Failure to report physical and sexual child abuse may amount to a criminal offence.



Q: Where does the source of suspected abuse come from?



#### WITHIN THE ORGANISATION, **INSTITUTE OR UNIVERSITY**

#### **VICTORIA POLICE**

1300 648 911

You **must** report all instances of suspected child abuse to Victoria Police.

You must also report internally to:

South West TAFE Team Leader Student Wellbeing Deb Brevis Phone: 0466 949 969 or

#### WITHIN THE FAMILY OR COMMUNITY

#### **DFFH CHILD PROTECTION You**

must report to DFFH Child Protection if a child is considered to be:

- in need of protection from child abuse
- at risk of being harmed (or has been harmed) and the harm has had, or is likely to have, a serious impact on the child's safety, stability or development.

#### **VICTORIA POLICE**

You must also report all instances of suspected sexual abuse (including grooming) to Victoria Police.

You **must also** report **internally** to:

South West TAFE Team Leader Student Wellbeing Deb Brevis Phone: 0466 949 969 or 1300 648 911

# CONTACTING **PARENTS/CARERS**

The relevant unit/staff member **must** consult with DFFH Child Protection or Victoria Police to determine what information can be shared with parents/carers. They may advise:

- not to contact the parents/carer (e.g. in circumstances where the parents are alleged to have engaged in the abuse, or the child is a mature minor and does not wish for their parent/carer to be contacted)
- to contact the parents/carers and provide agreed information (this must be done as soon as possible, preferably on the same day of the incident, disclosure or suspicion).

## **PROVIDING ONGOING SUPPORT**

Your Organisation/Institution/ University **must** provide support for children impacted by abuse. This should include a *Student Support* Plan developed in consultation with a Student Wellbeing professional/ Counselling staff.

Strategies may include development of a safety plan, direct support and referral to wellbeing professionals.

You must follow the Four Critical Actions every time you become aware of a further instance or risk of abuse. This includes reporting new information to authorities.

#### CONTACT

### **DFFH CHILD PROTECTION**

North Division 1300 664 9777 South Division 1300 655 795 East Division 1300 360 391 West Division (Rural) 1800 075 599 West Division (Metro) 1300 664 9777

#### **AFTER HOURS**

After hours, weekends, public holidays 13 12 78

#### **Orange Door**

Warrnambool 1800 271 180

southwest@orangedoor.vic.gov.au

Colac 1800 312 820 barwon@orangedoor.vic.gov.au

#### **VICTORIA POLICE**

000 or your local police station Non Critical Police reports 131 444 Colac Police: 03 5232 8200 Hamilton Police: 03 5551 9100 Portland Police: 03 5522 1500 W' bool police: 03 5560 1333

If you believe that a child is not subject to abuse, but you still hold significant concerns for their wellbeing you must still act.

This may include making a referral or seeking advice from Orange Door (in circumstances where the family are open to receiving support), or to DFFH Child Protection or Victoria Police.